





Housing Resources

2-1-1 San Diego

www.211sandiego.org

Simply dial 2-1-1 on your phone

Serving San Diego County, 2-1-1 San Diego connects you with community, health and disaster services through a free, 24/7 stigma-free phone service and searchable database.

City of San Diego COVID-19 Temporary Ban on Evictions

To help San Diego residents who are experiencing financial hardships due to COVID-19 pandemic, the San Diego City Council on March 25, 2020, adopted a temporary ban on evictions in the City of San Diego related to COVID-19. This means that landlords cannot take action to evict a tenant for not paying rent that was due on or after March 12, 2020, if the tenant is not able to pay because of the financial effects of COVID-19. The temporary ban on evictions lasts until May 31, 2020, unless the City Council takes action to extend it.

Requirement for Tenants

- A tenant must notify their landlord in writing that they are not able to pay their rent in a timely manner because of COVID-19. (Email and text communication are valid forms of written notice.)
- This written notice must be provided to the landlord on or before the date the rent is due.
- Within one week of providing this notice to the landlord, the tenant must provide the landlord with documents or objectively verifiable information that the tenant is unable to pay rent because of the financial effects of COVID-19.
- If a tenant does not provide the required documents/information within one week, a landlord may pursue an enforcement action that is allowed by state or local laws.
- If a tenant moves while the City of San Diego's temporary ban on evictions is in effect, all rent owed is due when the tenant moves out, unless the lease says this will be handled differently.
- Tenants who are protected from evictions by the City of San Diego's Ordinance have up to six months from the date the ordinance is effective or the date Governor Newsom's executive order is withdrawn, whichever occurs soonest, to pay their landlords all unpaid rent.
- The ordinance does not remove the obligation for tenants to pay their unpaid rent after the ordinance expires.

Examples of Financial Effects of COVID-19

- Financial effects may result because of COVID-19 or any governmental response to COVID-19, including public health orders. These effects may include:
- Substantial decrease in household income (residential tenant) or business income (commercial tenant) due to a business closing
- Loss of work or hours of work







- Substantial out-of-pocket medical expenses
- Tenants' Rights

Tenants who have questions about their legal rights or pending eviction actions may call:

- Legal Aid Society of San Diego 877-534-2524
- Tenants Legal Center (858) 571-7100

The ordinance adopted by the City Council states that the protections the ordinance provides may be used as an affirmative defense in any unlawful detainer action through which a landlord may try to evict a tenant.

Governor Newsom Executive Order to Protect Renters and Homeowners during COVID-19 www.gov.ca.gov/wp-content/uploads/2020/03/3.16.20-Executive-Order.pdf

United Way of San Diego County

https://uwsd.org/covid19/

Have you been impacted by job loss or wage reduction? Are you in need of support with paying your rent/mortgage or utility bills? We can help. We are hosting the San Diego Worker Assistance Initiative as part of the greater San Diego COVID-19 Community Response Fund, to provide flexible resources to individuals impacted by layoffs and reduced working hours implemented by employers. We plan to support our community in response to crisis situations and emergencies now and in the future.

San Diego Housing Commission (SDHC)

(619) 231-9400. To help prevent the potential spread of coronavirus (COVID-19), SDHC's offices are closed to the public, but staff continue to serve SDHC's customers by phone or email.

San Diego Legal Aid Society (SDLAS)

1-800-735-2929 SDLAS is still operating and providing services. Contact them for questions about eviction, fair housing, etc.

Community Housing Works

(619) 282-6647

www.chworks.org

Opportunity begins with a stable home. Community HousingWorks provides and builds lifechanging affordable apartment communities with resident-centered services for working families, seniors and people with disabilities to forge stronger futures.





Neighborhood House Association "A Neighbor You Can Count On...Since 1914"



People Assisting the Homeless (PATH)

(619) 810-8600

Our mission is to end homelessness for individuals, families, and communities. PATH envisions a world where every person has a home. Our values include creative collaborations, strategic leadership, empowerment for all, and passionate commitment.

City's Temporary Bridge Shelters

The three City Temporary Bridge Shelters provide up to 674 beds to address the immediate shelter needs of San Diegans experiencing homelessness:

- 16th Street and Newton Avenue, operated by Alpha Project (619) 531-8937, opened on December 1, 2017 and provides up to 324 beds for single adults
- 2801 ½ Sports Arena Boulevard, operated by Veterans Village of San Diego (619) 393-2000, opened on December 22, 2017, and provides up to 200 beds for Veterans
- 14th and Commercial Street, operated by Father Joe's Villages (619) 466-3537, opened on January 3, 2018, and provides up to 150 beds for families and single women

City's Year-Round Interim Housing Program

(619) 466-3537

The Year-Round Interim Housing Program provides 350 beds for adult men and women who are experiencing homelessness. The program includes 140 beds that are set aside for homeless Veterans. This permanent facility is operated by Father Joe's Villages at the Paul Mirabile Center on their downtown San Diego campus. Residents have access to supportive services, such as onsite "housing navigators" to help them prepare for the next appropriate housing option, including rapid rehousing, transitional housing, or permanent supportive housing.

Day Center Facility for Homeless Adults

(619) 466-3537

This center is operated by Father Joe's Villages. The Day Center Facility for Homeless Adults, formerly known as Neil Good Day Center, provides a variety of services, connecting adults who are experiencing homelessness, or are at risk of homelessness, with resources that meet basic and longer-term needs, such as:

- Case management and housing navigation
- Showers and bathrooms
- A place to pick up mail
- Classrooms and information or referrals •

Cortez Hill Family Center

(619) 531-8937

The Cortez Hill Family Center provides short-term housing and services to help families experiencing homelessness stabilize their lives and transition into longer-term or permanent housing. Families receive supportive services, including case management, on- and off-site counseling services, referrals to additional service providers, daily meals and child care.







San Diego Regional Task Force on the Homeless

(858) 292-7627

San Diego Youth Services | Storefront, Overnight Shelter and Day Center (619) 325-3527

www.sdyouthservices.org

Provides overnight shelter and day center for homeless youth (including pregnant teens on a case-by-case basis) and runaways. Services include family reunification, information and referral, counseling, case management, independent living and social skills development, job development, transportation assistance, food, and clothing. Youth 12 to 17 years of age. Accepts emancipated minors. Accepts persons who are blind or disabled, diagnosed with HIV/AIDS, or persons with alcohol or drug use disorders. Priority is given to homeless youth living on the street.

Alpha Project

619-542-1877 info@alphaproject.org

Alpha Project is a nonprofit 501(c)(3) human services organization that serves over 4,000 men, women, and children each day. Services offered include affordable housing, residential substance abuse treatment, supportive housing for people with special needs, basic and emergency services for the homeless, transportation assistance, mental health counseling, employment training, preparation and placement, emergency shelter, HIV/AIDS, education, outreach and prevention, and community services.

City's Homeless Transitional Storage Center – 252 16th Street

(619) 537-8736

The Homeless Transitional Storage Center, located at 252 16th Street in Downtown San Diego, provides a safe place for individuals who are experiencing homelessness to keep their belongings as they look for work, attend classes, or meet with a service provider or doctor. This center provides lockers and storage bins for more than 400 homeless individuals to store their belongings, and as of March 2018, had a waiting list of more than 100 individuals. Think Dignity operates the downtown storage center.

City's Storage Connect Center – 116 South 20th Street

(619) 537-8736

Mental Health Systems operates the Storage Connect Center. Provides up to 500 storage units for San Diegans experiencing homelessness. Individuals must be referred to the center by a service provider or City staff (such as the San Diego Police Department) or currently be on the waiting list at the storage center operated by Think Dignity.